



Certificate of Registration

This is to certify that the

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

SANICA ISI SANAYI A.S

Kavakli Mah. Istanbul Cad. No:10, Beylikduzu, Istanbul, TURKEY

Manufacture, Sales and Marketing of Shower, Bathtub, Shower Machine, Spa, Hydro-massage Bathtub, Stone Shower, Flushing Cisterns, Bathroom and Kitchen Countertops

has been assessed and registered against the provisions of

ISO 10002:2014

with

Registration Number:

36W18892

Cycle Start Date:

4 November 2017

Project:

76-18892-1-W

Approval Date:

11 December 2017

Issue Date:

11 December 2017

Certification Approved By:

Gary Jones

Chief Executive Officer

Expiry Date:

4 November 2020

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Level 1, Devonshire House, One Mayfair Place, London, W1J 8AJ, United Kingdom.



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